

Marcin Pelech

Personal Details

LinkedIn <http://ie.linkedin.com/in/marcinpelech/>

Personal Profile

Passionate of IT, a dreamer who likes to think about world problems, universe, technology and ancient history. Very good in adapting to any new environment obtained through work experience. I am looking to use skills in environment where I can continue to explore. Always thinking to automate repetitive tasks or spend little time on code to get results quicker.

Key Skills

- ✓ Supporting Windows and Windows servers 2003, 2008, 2012, 2016
- ✓ Good knowledge of common business applications
- ✓ Efficient Powershell scripting, Basic Programming C#, .Net framework, Proficiency in Python and common libraries pandas, numpy, scikit-learn and Generative AI, HTML, SQL Query, AWS
- ✓ Experience with Windows Active Directory, group policy, security groups, File sharing, Exchange, Backup, Antivirus Management, VMware, Microsoft Office Suite, basic Linux, Spam-filtering, Cloud, 365, Firewalls
- ✓ Very good English and Polish

Employment History

July 2019 – now **EVO Payments Ireland, known also as Global Payments or Bank of Ireland Payment Acceptance, Senior IT Support Engineer**

Duties consisted of:

- ✓ Troubleshooting systems such Active Directory, Exchange, and Internal Applications
- ✓ Respond to users' queries in person, by phone, chat or email, IT Support
- ✓ Leading and mentoring junior engineers
- ✓ Leading various projects
- ✓ Daily use of Powershell and writing scripts for teams

March 2018 – May 2019 **Abacus Systems & Networks Ireland, IT Support Engineer**

Duties consisted of:

- ✓ Troubleshooting systems such Active Directory, Exchange, VMware, SonicWALL, backup
- ✓ Monitoring and maintaining the above systems, liaising with 3rd part vendors
- ✓ Respond to users queries by phone or email, IT helpdesk, systems administration
- ✓ From time-to-time Powershell scripting/automation (Active Directory, Exchange, 365)

March 2017 – October 2017 **Keeling's Ireland, IT helpdesk administrator**

Duties consisted of:

- ✓ Communicating with end users and resolving their IT problems, systems administration
- ✓ Manage and maintain IT systems (exchange, active directory, VMware), backups, patching
- ✓ Working on projects assigned by manager and senior engineers
- ✓ From time-to time Powershell scripting/automation, automating manual processes

April 2016 – November 2016 **Microsoft Ireland, Intern Service Engineer**

Duties consisted of:

- ✓ Participate in ticket resolutions
- ✓ Daily use of Powershell to manage and maintain large scale Microsoft environmental (Sharepoint)
- ✓ Working in SRE team that are globally separated
- ✓ Working with min. supervision

September 2014 – February 2015 **Amazon Data Center Ireland, Hardware Engineer**

Duties consisted of:

- ✓ Remediation of physical layer outages, both Systems & Network
- ✓ Physical replacement of server and network device parts
- ✓ Ensure correct rotation of parts & spares
- ✓ Using Linux terminal server for troubleshooting

July 2013 – October 2013 **Symantec Ireland, Intern as Junior VMware Administrator**

Duties consisted of:

- ✓ Deploying various systems virtual, physical, servers and workstations: Windows, Mac, Linux
- ✓ Helping to support systems and applications for internal staff
- ✓ My internship allowed me to experiment with Active Directory, VMware

May 2006 – February 2012 **Luas Alstom Ireland, Multiskilled Technician (Mechanical & Electrical)**

Duties consisted of:

- ✓ Maintenance of trams, electrical and mechanical work

Education

2024 - 2025	Masters in Artificial Intelligence Information – National College of Ireland
2023 - 2024	Postgraduate Degree in Artificial Intelligence – National College of Ireland
2020 - 2022	Bachelor's Degree, Higher Diploma in Computing, Web and Cloud Technologies – Dublin Business School, 1 st Class Honorus
2015 - 2016	Software Development (0,5-year Full time, 0,5-year part time) – ETB Tallaght Diploma Level 5 in Software Development
2013	IT Security Management (6 months Full time) – CCT Computer College in Dublin Acquire: Diploma Level 3 in ICT Systems and Principles, MTA Security.
2012 - 2012	Networking Specialist (6 months Full time) – New Horizons Dublin, Ireland
2001-2003	Architecture - Polytechnic in Lublin (unfinished, 2 years passed)
1998 - 2000	Civil and Environmental Engineering Polytechnic in Rzeszow, Poland (unfinished, 2 years passed)
1994 - 1998	Diploma in Mechanics and Living Certificate T. Kościuszki Secondary School in Zamość, Poland